

**Notice of References Cited**

Application/Control No.

09/802,248

Applicant(s)/Patent Under  
Reexamination  
CHEFALAS ET AL.

Examiner

FREDA A. NELSON

Art Unit

3628

Page 1 of 1

**U.S. PATENT DOCUMENTS**

| * |   | Document Number               | Date    | Name | Classification |
|---|---|-------------------------------|---------|------|----------------|
|   |   | Country Code-Number-Kind Code | MM-YYYY |      |                |
|   | A | US-                           |         |      |                |
|   | B | US-                           |         |      |                |
|   | C | US-                           |         |      |                |
|   | D | US-                           |         |      |                |
|   | E | US-                           |         |      |                |
|   | F | US-                           |         |      |                |
|   | G | US-                           |         |      |                |
|   | H | US-                           |         |      |                |
|   | I | US-                           |         |      |                |
|   | J | US-                           |         |      |                |
|   | K | US-                           |         |      |                |
|   | L | US-                           |         |      |                |
|   | M | US-                           |         |      |                |

**FOREIGN PATENT DOCUMENTS**

| * |   | Document Number               | Date    | Country | Name | Classification |
|---|---|-------------------------------|---------|---------|------|----------------|
|   |   | Country Code-Number-Kind Code | MM-YYYY |         |      |                |
|   | N |                               |         |         |      |                |
|   | O |                               |         |         |      |                |
|   | P |                               |         |         |      |                |
|   | Q |                               |         |         |      |                |
|   | R |                               |         |         |      |                |
|   | S |                               |         |         |      |                |
|   | T |                               |         |         |      |                |

**NON-PATENT DOCUMENTS**

| * |   | Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)   |  |  |  |
|---|---|---|--|--|--|
|   |   |   |  |  |  |
|   | U | *ENTIGO Introduces Industry's first B2B Warranty Claims Management e-Commerce Application; ENTIGO Warranty! To Save Manufacturers Millions and Deliver 300% Average ROI.; Dec 18, 2000; Business Wire: Pittsburgh; Business Editors, 5 pgs. |  |  |  |
|   | V |   |  |  |  |
|   | W |   |  |  |  |
|   | X |   |  |  |  |

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.